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July 31, 2020

Via ERF and US Mail

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301-2429

**Re: DG 06-120; Liberty Utilities (EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities
Residential Low-Income Assistance Program – November 2019–October 2020**

Dear Ms. Howland:

Enclosed for filing please find Liberty Utilities' Residential Low-Income Assistance Program report for November 1, 2019, through October 31, 2020. Actual and projected discounts for November 01, 2019, through October 31, 2020, program year are provided. Please note this report has been filed via the Commission's Electronic Report Filing System.

Thank you for your attention to this matter. Please do not hesitate to call if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "C. McNamara", enclosed in a simple rectangular box.

Catherine A. McNamara

Enclosure

2333

Liberty Utilities (EnergyNorth Natural Gas) Corp d/b/a Liberty Utilities
Quarterly Report
Residential Low Income Assistance Program (RLIAP)
2019-20 Discounted 60%

Summary

	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Actual/ Projected Total To Date (1)	Original Projection (2)	Variance
Customer Count															
Actual / Projected No. of Customers	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Projected	Projected	Projected	Projected	Average		
LIHEAP	3,968	3,881	3,951	4,060	4,115	4,112	4,107	4,098	3,881	3,881	3,881	3,881	3,985	5,013	1028
Non-LIHEAP	812	798	810	825	770	752	740	743	743	743	743	743	769	919	151
Total	(a) 4,780	4,679	4,761	4,885	4,885	4,864	4,847	4,841	4,624	4,624	4,624	4,624	4,753	5,932	1,179
RLIAP Recoveries															
Actual / Projected															
Therm Sales	11,403,881	21,806,137	26,581,445	24,189,924	22,580,498	17,168,895	13,030,115	7,269,346	5,499,313	5,362,316	6,343,759	9,098,408	170,334,037	187,178,686	16,844,649
RLIAP Rate Per Therm	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123	\$ 0.0123
Total	\$ 140,268	\$ 268,215	\$ 326,952	\$ 297,536	\$ 277,740	\$ 211,177	\$ 160,270	\$ 89,413	\$ 67,642	\$ 65,956	\$ 78,028	\$ 111,910	\$ 2,095,109	\$ 2,302,298	\$ 207,189
Adjustment	3,749	2,174	(119)	15	(4,089)	(14)	(27)	(28)					1,662	0	
Total Adjusted Recoveries (3)	\$ 144,017	\$ 270,390	\$ 326,833	\$ 297,551	\$ 273,651	\$ 211,164	\$ 160,244	\$ 89,385	\$ 67,642	\$ 65,956	\$ 78,028	\$ 111,910	\$ 2,096,771	\$ 2,302,298	\$ 205,527
Program Costs															
Actual & Projected Costs															
IT	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Admin.	(b) 0												0	0	0
Education	0												0	0	0
Prior Period Ending Balance	(c) 442,273												442,273	445,596	3,323
Other (incl. Reporting Costs)	1,677	(0)	0	0	(0)	0	(0)	0					1,677	0	(1,677)
Discounts LIHEAP	99,842	184,211	245,928	256,432	256,110	201,981	137,407	93,779	78,523	76,973	77,364	77,096	1,785,646	1,573,233	(212,413)
Discounts Non-LIHEAP	20,431	37,877	50,418	52,108	47,923	36,938	24,758	17,003	15,033	14,736	14,811	14,760	346,796	288,410	(58,386)
Total Costs (3)	(d) \$ 564,224	\$ 222,087	\$ 296,347	\$ 308,540	\$ 304,033	\$ 238,919	\$ 162,165	\$ 110,782	\$ 93,556	\$ 91,710	\$ 92,174	\$ 91,856	\$ 2,576,392	\$ 2,307,239	\$ (269,153)
Avg Monthly Residential Customer Bill	\$ 71.29	\$ 131.75	\$ 148.12	\$ 148.72	\$ 140.74	\$ 124.47	\$ 75.33	\$ 455.83	\$ 36.44	\$ 34.93	\$ 35.18	\$ 40.62	\$ 1,443.43	\$ 1,317.75	\$ (125.68)
Avg Monthly Residential Low Income Customer Bill	\$ 47.03	\$ 91.08	\$ 101.17	\$ 101.60	\$ 95.90	\$ 84.27	\$ 47.28	\$ 26.15	\$ 20.67	\$ 19.47	\$ 19.64	\$ 25.14	\$ 679.40	\$ 892.26	\$ 212.86
Avg Monthly RLIAP Customer Discount	\$ 24.26	\$ 40.68	\$ 46.95	\$ 47.12	\$ 44.84	\$ 40.19	\$ 28.05	\$ 429.68	\$ 15.77	\$ 15.46	\$ 15.54	\$ 15.48	\$ 764.03	\$ 425.49	\$ (338.54)
Avg Monthly RLIAP Customer Discount as a % to Avg Monthly Residential Customer Bill	34%	31%	32%	32%	32%	32%	37%	94%	43%	44%	44%	38%	53%	32%	
Gross Monthly Revenues	\$ 17,595,696	\$ 21,121,298	\$ 28,990,263	\$ 20,353,998	\$ 18,671,873	\$ 10,364,428	\$ 6,521,640	\$ 4,901,552	\$ 4,997,762	\$ 6,467,910	\$ 5,113,368	\$ 8,930,712	\$ 154,030,500	\$ 161,677,049	\$ 7,646,549
Total Costs as a percent of Gross Monthly Revenues	3.21%	1.05%	1.02%	1.52%	1.63%	2.31%	2.49%	2.26%	1.87%	1.42%	1.80%	1.03%	1.67%	1.43%	

(1) This column represents actual data for the months in which such data is available plus projected data for the remaining months in the 12-month program year.

(2) See RLIAP Projection on Bates Page 130 of the 2019-20 Cost of Gas Filing, DG 19-145

(3) Ties to the Company's RLIAP deferral account 8840-2-0000-10-1169-1756

(a) The actual number of customers provided for this report are the number of registered customers that were billed during the month.

(b) Actual administrative costs consists of bill inserts and advertising.

(c) The Prior Year 2018-19 under/(over) ending balance.

(d) The total discount is calculated from the actual Residential Low Income R-4 bills for the month. The discount by LIHEAP and Non-LIHEAP are prorated by the number of customers listed above.